



## Protect Your Business with Email Continuity

Email data has become mission critical to most organizations and yet it is estimated that companies will face a 72% chance of an unplanned email outage within the next 12 months.

Outages of even a short duration can create numerous issues for individual email users, as well as the business processes that rely on email.







Email systems that go down cost organizations in a variety of ways, including lost employee productivity, additional IT time investment to resolve email outages, missed business opportunities, and a myriad of less tangible consequences, such as a damaged business reputation.

An email continuity solution is important to implement to ensure that your company's email stays operational. A failure to do so can have serious repercussions that will be felt in both the short and long term.

## Prevent Downtime and the Risk of Data Loss

Regardless of whether you have a planned email outage for maintenance or an unexpected server crash, FuseMail® email continuity will enable you to log in, send, receive and forward emails until your primary service is back online. FuseMail® automatically saves copies of all email activity while your primary email service is unavailable.

### Key Features:

-  Automatic spam and virus removal.
-  Rapid retrieval of lost or accidentally deleted emails.
-  Works with almost any email server software. Whether your company uses Lotus Notes, Microsoft Exchange, or a simple webmail client.
-  Rapid activation; can be setup in minutes.
-  Administrative tools that give you complete control over your company's continuity service.
-  FuseMail continuity is part of a fully integrated solution to your email security needs.

# Securing Email Availability

## ***Every Email Stored and Available.***

Your email will pass through our redundant and highly available network before reaching your system. Every email is captured and spooled, and available to you 24x7x365 from any location. At any point that your email server is offline, you can simply login to FuseMail to continue working without interruption.

## ***Auto-Redeliver When Your Server Becomes Available.***

FuseMail automatically attempts redelivery when your system becomes responsive. Both incoming and outgoing emails can be redelivered from the mail spool back to mailboxes on your system.

## ***Secure, Redundant, Reliable.***

FuseMail's guaranteed uptime is 99.999% (less than 27 seconds of SLA downtime per month). Your data is protected, accessible via secure Web interfaces, and backed-up regularly.

## ***Rapid Deployment with No End-User Interaction Needed.***

There is no hardware or software to deploy. In most cases, only a few domain configurations are required in order to start using FuseMail.

## How it Works

- ✉ Emails are delivered through FuseMail's fully redundant network.
- ✉ Emails are spam and virus checked before being spooled.
- ✉ Messages are entered into the spool, which can be stored for up to 90 days.
- ✉ Emails are then passed on to your mail server.
- ✉ If your email system is down, queued messages will be redelivered when the system comes back online.
- ✉ Outbound messages may also be spooled.
- ✉ The mail spool can be accessed through a secure web interface.

## Key Benefits

- ✉ Extreme redundancy means no more bounced messages.
- ✉ Circumvents downtime during planned mail-server maintenance.
- ✉ Achieves geographically diverse email backups.
- ✉ Sets up in under a day with no user involvement.
- ✉ Gains additional efficiency through spam and virus checking.